

CUSTOMER TECH MEMO # 316

Subject ProTilt Awning and Casement Stay Packers **Date:** 25/5/18

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As part of the ProTilt Window system, some packers are required on the stays to optimise the system performance. Selecting these packer options had previously been unclear, so to make the packer selection clear and simple, we have made the following changes to our items.

Item names have been updated to better explain the item.

	OLD DESCRIPTION	NEW DESCRIPTION
1317112	PRT002 218mm CASEMENT STAY PACKER	PRT002 CASEMENT STAY PACKER 5x185mm
1376803	PRT006 290mm CASEMENT STAY PACKER	PRT006 AWNING STAY PACKER 5.5x292mm
1317105	CASEMENT PACKER 23613	PRT007 AWNING STAY PACKER 5.5x219mm

Refer to the table below for packer selection.

This packer selection table will be added to the technical manual on the next update.

PACKER		STAYS
PRT002 CASEMENT STAY PACKER 5x185mm BLACK	 Packs between the sash & stay	1317047 330mm Casement LL
		1317048 330mm Casement RL
		1317049 330mm Casement SS LL
		1317050 330mm Casement SS RL
PRT006 AWNING STAY PACKER 5.5x290mm WHITE	 Packs between the frame & stay	1317043 559mm Awning NF LH
		1317044 559mm Awning NF RH
		1317045 660mm Awning NF LH
		1317046 660mm Awning NF RH
PRT007 AWNING STAY PACKER 5.5x218mm WHITE	 Packs between the frame & stay	1317039 356mm Awning NF LH
		1317040 356mm Awning NF RH
		1317041 457mm Awning NF LH
		1317042 457mm Awning NF RH

Kind Regards

Product Development Team